

# **PRINTER CONTROLLER**

**EarlGrey-Lt**  
**(Machine Code: C624)**

**SERVICE MANUAL**

**PARTS CATALOG**

## Trademarks






Microsoft®, Windows®, and MS-DOS® are registered trademarks of Microsoft Corporation in the United States and /or other countries.

Ethernet® is a registered trademark of Xerox Corporation.

Other product names used herein are for identification purposes only and may be trademarks of their respective companies. We disclaim any and all rights involved with those marks.

## Symbols

This manual uses several symbols. The meaning of those symbols are as follows:

	See or Refer to
	Clip ring
	E-ring
	Screw
	Connector

# TABLE OF CONTENTS

<b>1. INSTALLATION.....</b>	<b>1-1</b>
1.1 HARDWARE INSTALLATION .....	1-1
1.1.1 ACCESSORY CHECK.....	1-1
1.1.2 PRINTER CONTROLLER UNIT INSTALLATION .....	1-2
For model #C249 .....	1-3
For models #C239/C244 .....	1-6
1.2 PARAMETER SETTINGS.....	1-8
1.3 UTILITY SOFTWARE SETUP .....	1-10
1.3.1 SMARTDEVICEMONITOR FOR ADMIN .....	1-10
1.3.2 WEB STATUS MONITOR.....	1-10
1.4 SETTING UP THE NIB FOR VARIOUS NETWORKS .....	1-11
1.4.1 TCP/IP NETWORKS.....	1-11
Possible Problems with DHCP Parameter Settings .....	1-12
1.4.2 NETBEUI NETWORKS.....	1-12
1.4.3 NETWARE NETWORKS .....	1-13
<b>2. REPLACEMENT AND ADJUSTMENT.....</b>	<b>2-1</b>
2.1 CONTROLLER .....	2-1
For model #C249 .....	2-1
For models #C239/C244 .....	2-3
2.2 NIB.....	2-5
<b>3. TROUBLESHOOTING.....</b>	<b>3-1</b>
3.1 ERROR MESSAGE .....	3-1
3.2 NIB LED INDICATIONS.....	3-2
<b>4. SERVICE TABLES.....</b>	<b>4-1</b>
4.1 PRECAUTION .....	4-1
4.2 SERVICE PROGRAM MODE OVERVIEW.....	4-1
4.2.1 HOW TO ENTER THE SP MODE .....	4-1
Entering Controller SP mode.....	4-1
4.2.2 SP MODE TABLE .....	4-1
9 Printer Controller (For model #C249) .....	4-1
9 Printer Controller (For models #C239/C244).....	4-2
SP9-1/ SP9-1-1 (HEX Dump Print) .....	4-3
SP9-2 to -3/ SP9-1-2 to -3 (Service Summary 1 Print, Service Summary 2 Print) .....	4-3
SP9-4/ SP9-1-4 (Parallel Loop-Back Test).....	4-4
SP9-5/ SP9-1-5 (Self-diagnostic Mode) .....	4-4
SP9-30/ SP9-2-1 (Config data) .....	4-4
SP9-31/ SP9-2-2 (Controller NVRAM ) .....	4-4
SP9-32/ SP9-2-3 (NIB NVRAM ).....	4-5
SP9-40/ SP9-3-1 (Load Program-System).....	4-5
SP9-50/ SP9-3-2 (Load Program-NIB).....	4-5
4.2.3 LOAD PROGRAM (SP9-40 TO -50/ SP9-3) .....	4-6

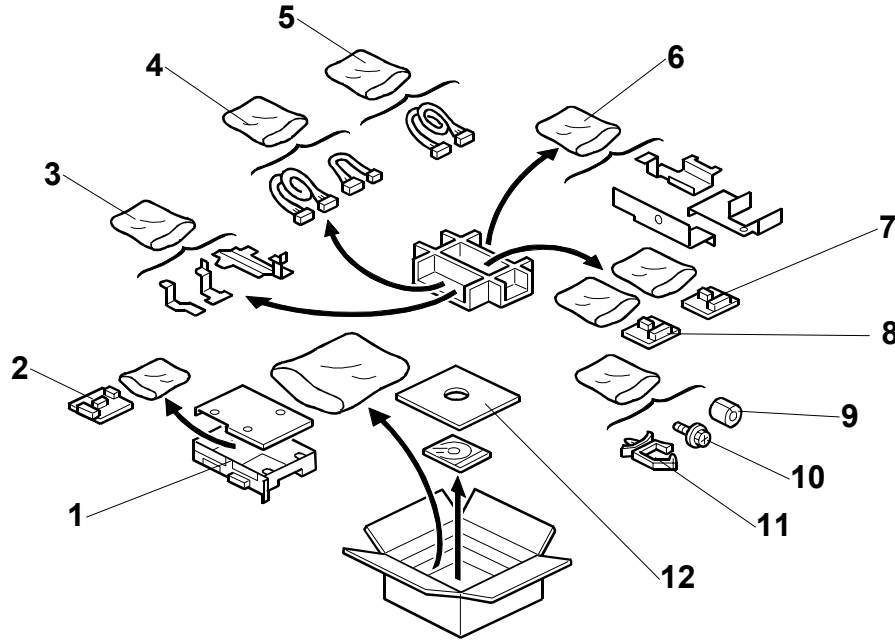
4.2.4 ERROR RECOVERY .....	4-7
Controller.....	4-7
NIB .....	4-8
<b>5. DETAILED SECTION DESCRIPTIONS.....</b>	<b>5-1</b>
5.1 OVERVIEW .....	5-1
5.2 MACHINE LAYOUT .....	5-2
PARTS CATALOG AND LIST .....	1
FOR MODELS #C239/C244 .....	1
FOR MODEL #C249 .....	2
<b>SPECIFICATIONS.....</b>	<b>SPEC-1</b>
1. GENERAL SPECIFICATIONS.....	SPEC-1
2. SOFTWARE ACCESSORIES.....	SPEC-1
2.1 PRINTER DRIVERS .....	SPEC-1
2.2 UTILITY SOFTWARE .....	SPEC-1
<b>PARTS CATALOG AND LIST.....</b>	<b>1</b>
FOR MODELS #C239/C244 .....	1
FOR MODEL #C249.....	2

# 1. INSTALLATION

## 1.1 HARDWARE INSTALLATION

### 1.1.1 ACCESSORY CHECK

Make sure the accessories in the box are the same as the following list.



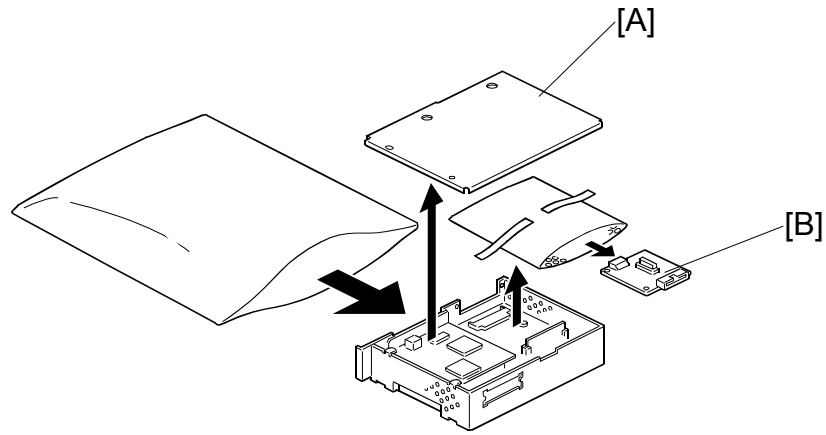
C624I001.WMF

Description	Q'ty
1. Printer Controller Unit * .....	1
2. Video I/F Board .....	1
3. Bracket (For models #C239/C244) .....	3
4. Power Cable (For model #C249) .....	2
*The power cables are black.	
5. Power Cable (For models #C239/C244).....	1
*The power cable is black and orange	
6. Bracket (For model #C249) .....	3
7. I/F Board - MPU side (For model #C249) .....	1
8. I/F Board - controller side (For model #C249).....	1
9. Core (For models #C239/C244) .....	1
10. Screw .....	20
11. Cable Clamp (For models #C239/C244).....	2
12. CD-ROM .....	1

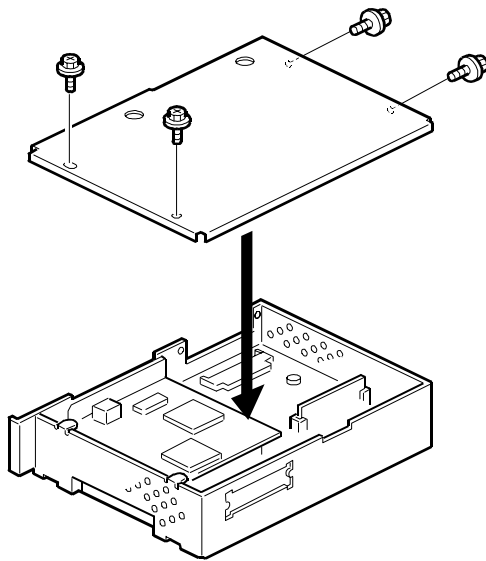
\*: This circuit operates by +5V circuit.

### 1.1.2 PRINTER CONTROLLER UNIT INSTALLATION

Open the printer controller unit cover [A]. Then remove the video I/F board [B] from the package. Then attach the printer controller unit cover (⌀ x 4).



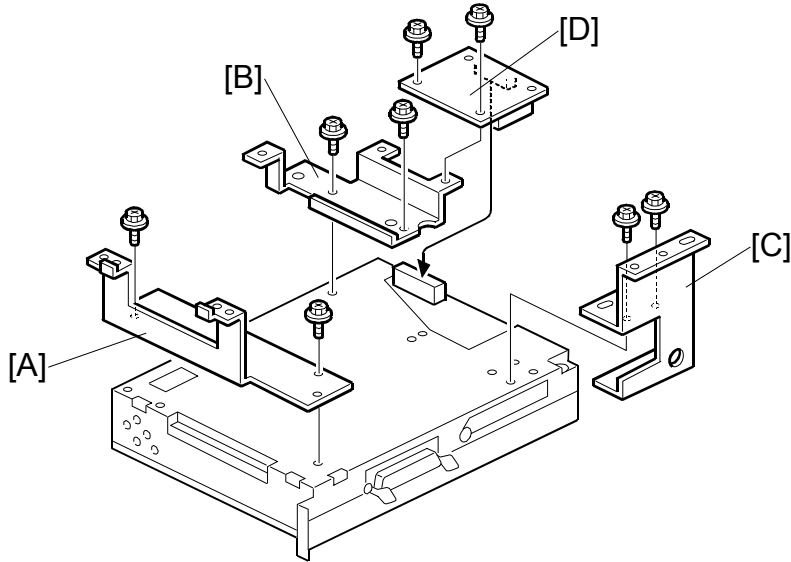
C624I916.WMF



C624I918.WMF

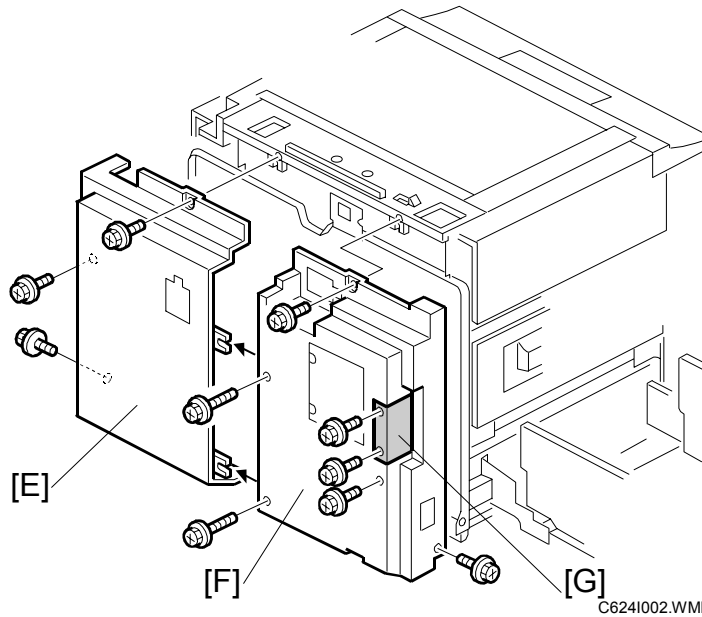
**For model #C249**

1. Attach three brackets [A] [B] [C] (⚙ x 6).
2. Attach the I/F Board - controller side [D] (⚙ x 2).



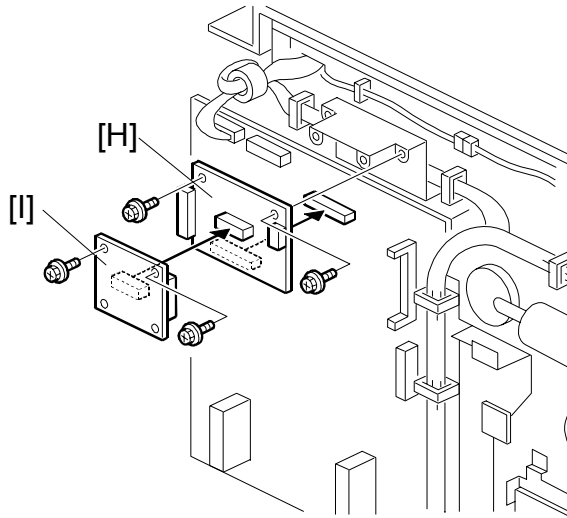
C624I003.WMF

3. Remove the rear covers [E] [F] (⚙ x 8).
4. Remove the I/F connector cover [G] (⚙ x 2).



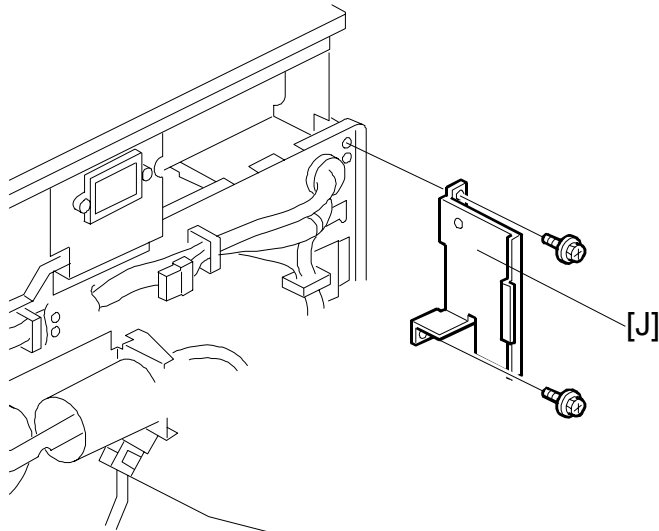
C624I002.WMF

5. Attach the video I/F board [H] (⚙ x 2).
6. Attach the I/F Board - MPU side [I] (⚙ x 2).



C624I006.WMF

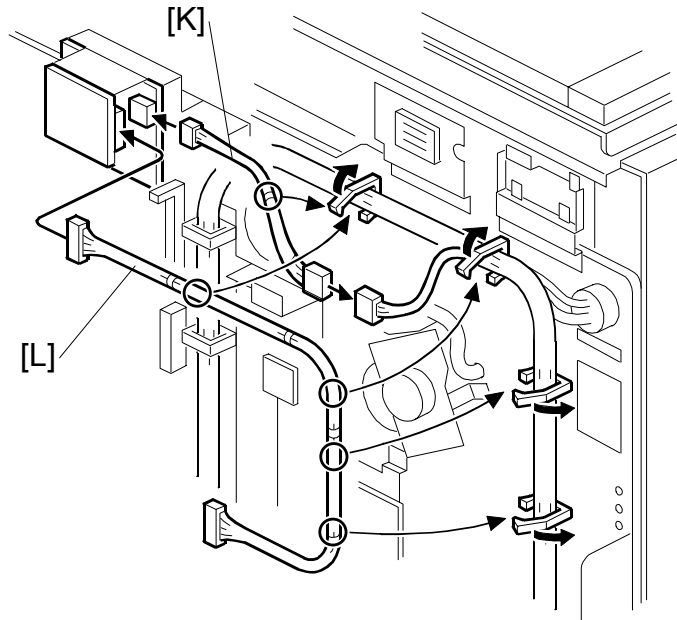
7. Remove the I/F cable bracket [J] (⚙ x 2).  
**NOTE:** You do not need the I/F cable bracket [J].



C624I008.WMF

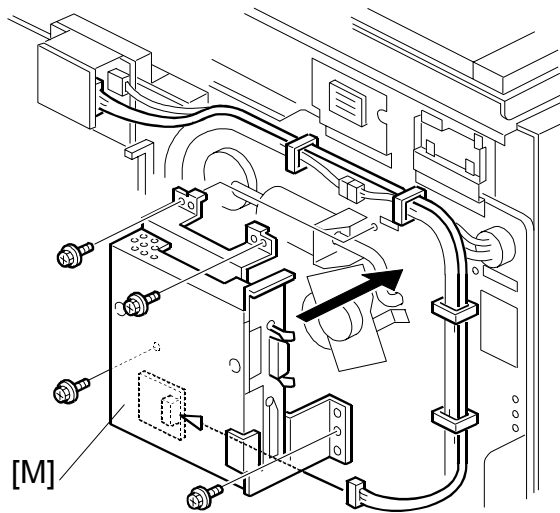


8. Attach two power cables [K] [L]. Then clamp the power cable.



C6241004.WMF

9. Install the printer controller unit [M] (4 x).

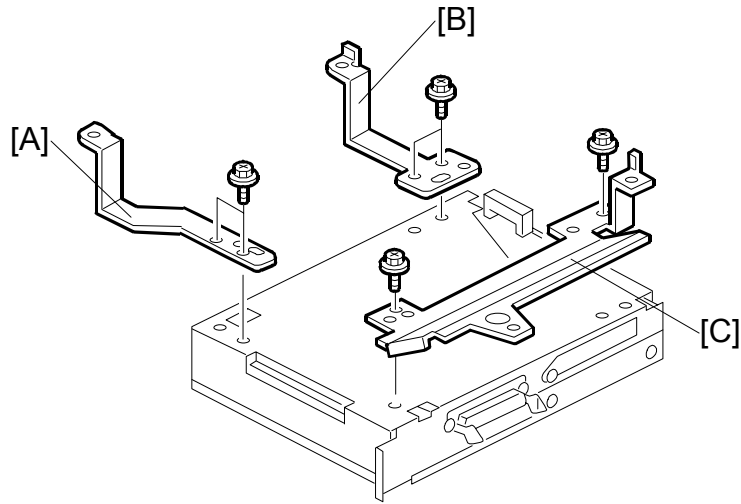


C6241005.WMF

**NOTE:** After installing the printer controller unit, make sure that the board and the cable are securely connected.

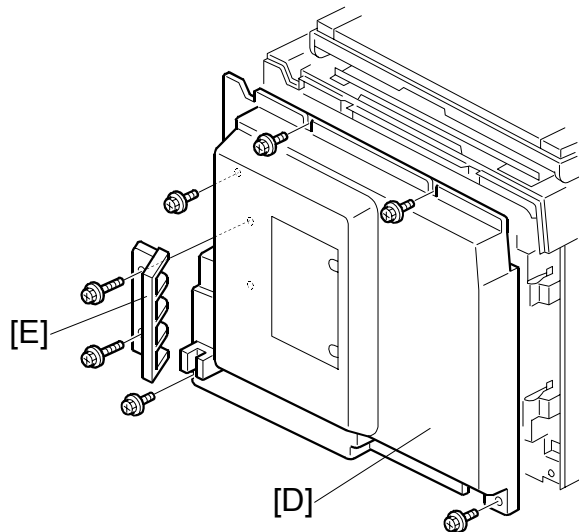
**For models #C239/C244**

1. Attach three brackets [A] [B] [C] (⚙ x 6).



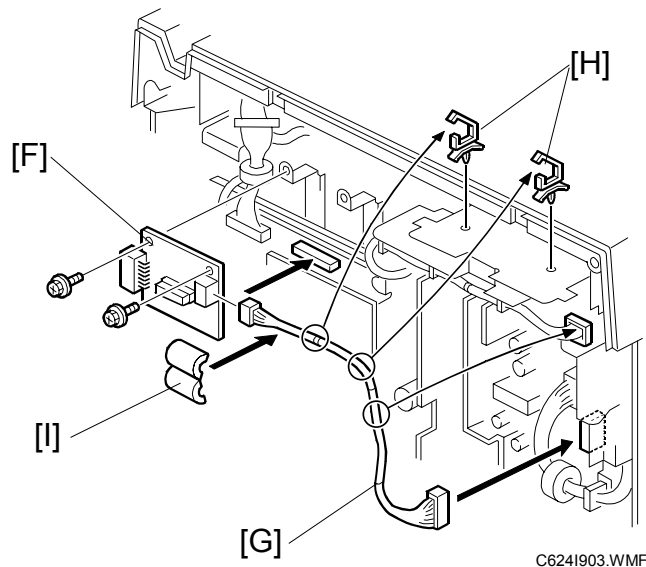
C6241902.WMF

2. Remove the rear cover [D] (⚙ x 6).
3. Remove the I/F connector cover [E] (⚙ x 2).



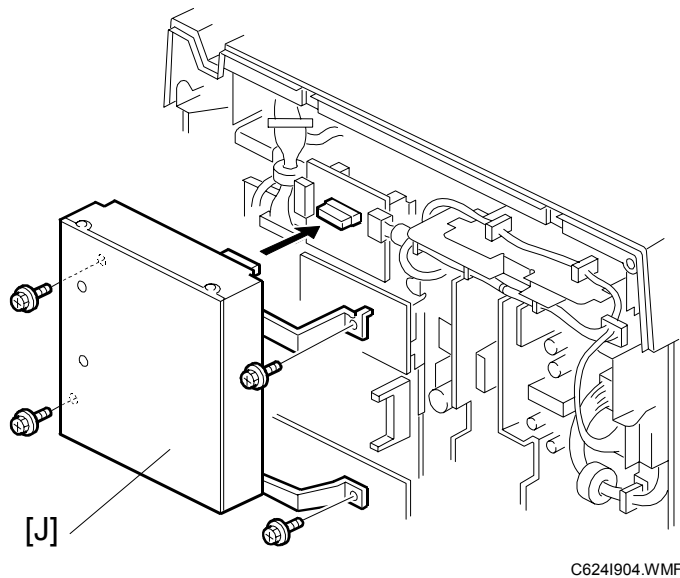
C6241007.WMF

4. Attach the video I/F board [F], and power cable [G].



**NOTE:** 1) Install two cable clamps [H]. Then clamp the power cable.  
2) Attach the core [I] to the power cable.

5. Install the printer controller unit [J] (4 x).



**NOTE:** After installing the printer controller unit, make sure that the board and the cable are securely connected.

## 1.2 PARAMETER SETTINGS

After installing the printer controller, change the User Tools settings according to your environment.

Press the User Tools key, then select Set

[6 Online Paramet's] (For model #C249)

[7 Set O/L Paramet's] (For models #C239/C244)

NO.	MENU	SETTINGS	FUNCTION
1	Set auto-O/L def.	*ON OFF	Sets the default setting of the Auto On Line feature.
2	Print Size Def.	*Auto A3☐ B4☐ A4☐ A4☐ B5☐ B5☐ A5☐ A5☐ B6☐ A6☐ Card☐ 11 x 17 ☐ 8 1/2 x 14 ☐ 8 1/2 x 11 ☐ 8 1/2 x 11 ☐ 5 1/2 x 8 1/2 ☐ 5 1/2 x 8 1/2 ☐	
3	List/Test Print	System Print	
5	IP Address	Set the IP address.	You must turn the power off and then on for the changes to take effect.
6	Ethernet Speed	*Auto 10 Mbps 100 Mbps	You must turn the power off and then on for the changes to take effect.
7	Network	*None RARP+TFTP BOOTP RARP&BOOTP DHCP ARP+PING ARP&RARP ARP&BOOTP ARP&RARP&BOOTP	You must turn the power off and then on for the changes to take effect.

NO.	MENU	SETTINGS	FUNCTION
8	I/O Timeout	15 sec *30 sec 60 sec 180 sec 300 sec	
9	I/O Buffer	16 KB 32 KB 64 KB 128 KB 256 KB *512 KB	You must turn the power off and then on for the changes to take effect.
10	Menu Reset	Cancel OK	You can reset the factory settings. However, the IP Address, Network, and the Ethernet Speed settings do not change.

\*: Factory settings

**NOTE:** If you need to change other settings in your environment, use the utility software on the CD-ROM.

## 1.3 UTILITY SOFTWARE SETUP

One of the following utilities is required to monitor and set up the NIB. The utilities are on the Drivers and Utilities CD-ROM.

### 1.3.1 SMARTDEVICEMONITOR FOR ADMIN

1. Install SmartDeviceMonitor for admin from the CD-ROM.
2. Start the NIB setup function from the menu.

### 1.3.2 WEB STATUS MONITOR

This built-in web server provides an interface to monitor and manage the NIB from a remote host.

1. Assign an IP address to the NIB.
2. Access "http:// <IP address of the NIB> /" from a web browser.

**NOTE:** 1) Use User Tools at the machine's operation panel to assign an IP address.  
2) Help for Web Status Monitor is on the Drivers and Utilities CD-ROM. After you access the NIB web server, set up the "Help URL" parameter in the [Network Config.] – [General] page as follows:

< CD-ROM drive letter>: \HELP\WSHLP\EN\index.htm

## 1.4 SETTING UP THE NIB FOR VARIOUS NETWORKS

This section gives a summary of how to set up the NIB in various network environments.

**NOTE:** It is not recommended that service technicians program network and protocol parameters. Ask the customer's network administrator to program and manage these parameters.

### 1.4.1 TCP/IP NETWORKS

The following parameters are available for TCP/IP network printing.

PARAMETER	DESCRIPTION
Protocol (Default = Enabled)	Disable this if TCP/IP is not used.
IP Address (Default = 11.22.33.44)	IP address of the NIB (required)
Subnet Mask (Default = 0.0.0.0)	Subnet mask for the subnet (required)
Default Gateway (Default = 0.0.0.0)	Default gateway of the subnet. This is required when the NIB accessed from a host in a different subnet.
Access Control Address Access Control Mask	<p>These two parameters are used to allow access to the NIB, only to the hosts in the specified subnet.</p> <p>For example, if the Access Control Address is set to "128.1.2.3", access to the NIB is restricted as follows:</p> <ul style="list-style-type: none"> <li>• When Access Control Mask is "255.0.0.0", hosts in the 128.0.0.0 subnet can access the NIB.</li> <li>• When Access Control Mask is "255.255.0.0", hosts in the 128.1.0.0 subnet can access the NIB.</li> <li>• When Access Control Mask is "255.255.255.0", hosts in the 128.1.2.0 subnet can access the NIB.</li> <li>• When Access Control Mask is "255.255.255.255", only the host that has the IP address 128.1.2.3 can access the NIB.</li> </ul>
Network Boot	<p>Use "NONE" when an IP address is specified manually (default), or use "DHCP" if the NIB receives an IP address from a DHCP server.</p> <p>All other settings may not be used, unless the NIB is installed in, for example, a UNIX network.</p> <ul style="list-style-type: none"> <li>• RARP + TFTP</li> <li>• BOOTP</li> <li>• RARP + BOOTP</li> <li>• ARP + PING</li> <li>• ARP &amp; RARP</li> <li>• ARP &amp; BOOTP</li> <li>• ARP &amp; RARP &amp; BOOTP</li> </ul>
Frame Type	Ethernet II is always used.

**Possible Problems with DHCP Parameter Settings**

## 1. IP address conflicts with an another host

If the IP address conflicts with another host, the NIB does not show any errors. However, the NIB cannot receive any print jobs, because the IP protocol is disabled automatically at startup.

In this case, the other host in conflict with the NIB must have a manually assigned IP address. Find the host using the PING and ARP commands, and assign a suitable address.

## 2. IP address changes after restarting the machine

The DHCP server may lease a different IP address to the NIB if available IP addresses become in short supply. As a result, the NIB cannot receive any print jobs, because the jobs are sent to the previously assigned IP address.

To solve this problem, reserve an IP address at the DHCP server by allocating an address to the NIB's Ethernet (MAC) Address.

**1.4.2 NETBEUI NETWORKS**

The following parameters are available for NetBEUI network printing.

In a Microsoft Windows network, the NIB appears like a computer host with a printer connected.

PARAMETER	DESCRIPTION
Protocol (Default = Enabled)	Disable this if NetBEUI is not used.
Workgroup Name (Default = WORKGROUP)	The name of the workgroup to which the NIB belongs in the Microsoft Windows network.
Computer Name	This appears in, for example, the "Network Neighborhood" window to which the printer is connected.
Comment	Comment for the host.
Share Name	Share name of the printer.
Notify Print Completion (Default = Disabled)	Enable this if notification is needed after printing (the controller notifies the NIB, then the NIB notifies the client PC).



### 1.4.3 NETWARE NETWORKS

The following parameters are required for NetWare networks.

PARAMETER	NOVELL 2.X/3.X/4.X/5.X BINDERY NETWORK	NOVELL 4.X/5.X NDS NETWORK
Protocol (Default = Enabled)	Yes	Yes
Operation Mode (Default = Print Server)	Yes (Print Server or Remote Printer)	Yes (Print Server or Remote Printer)
Remote Printer No. (Default = 0)	Yes (See Note 1)	Yes (See Note 1)
Print Server Name	Yes (See Note 2)	Yes (See Note 2)
Print Server Password	Cannot be programmed	Cannot be programmed
File Server Name	Yes	No
NDS Context Name	No	Yes
Preferred NDS Tree	No	Yes (See Note 3)
Print Queue Scan Rate	Cannot be programmed	Cannot be programmed
Frame Type (Default = Auto-Select)	Yes	Yes
Job Timeout (Default = 15 s)	Yes	Yes
Disable Bindery	Cannot be programmed	Cannot be programmed

- NOTE:**
- 1) "Remote printer number" is necessary only when the "Operation Mode" is "Remote Printer".
  - 2) "Print server name" is necessary only when the "Operation Mode" is "Print Server". The default name is "RNPxxxxxx" (xxxxxx is the lower 6 digits of the MAC address).
  - 3) The preferred NDS context must be typed in without a starting dot ( . ).
    - OU=Development.O=Corp [OK]
    - .OU=Development.O=Corp [NG]
    - Development.Corp [OK]
    - .Development.Corp [NG]
  - 4) The following utilities can be used to change the settings.
    - SmartDeviceMonitor for Admin
    - Web Status Monitor
    - (Telnet)

## 2. REPLACEMENT AND ADJUSTMENT

### CAUTION

Before removing any of the controller components, do the following:

1. If the 'data-in' lamp on the operation panel is blinking or lit, wait until the document or report is printed. Then turn off the machine.
2. Turn off the main switch and disconnect the power cord and the cable.

Replacement  
Adjustment

**NOTE:** The meaning of those symbols and abbreviations are as follows:

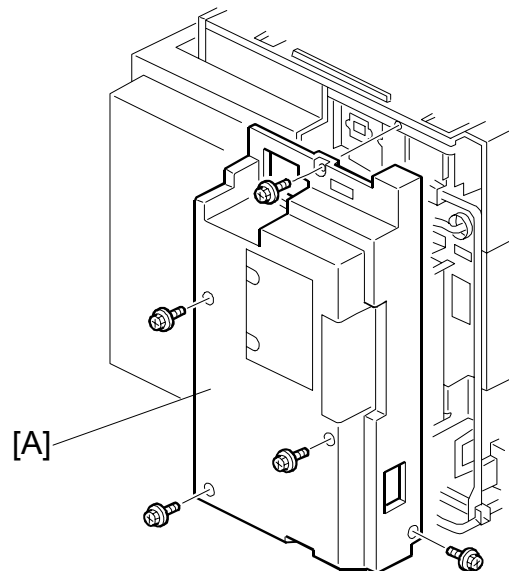
Screw:  Connector: 

### 2.1 CONTROLLER

- NOTE:**
- 1) When replacing the controller board, remove the NVRAM from the defective board. Then install the NVRAM on the new board.
  - 2) If the controller does not start up after a firmware update, try to download the firmware again. If that does not work, you may need to replace the controller board.

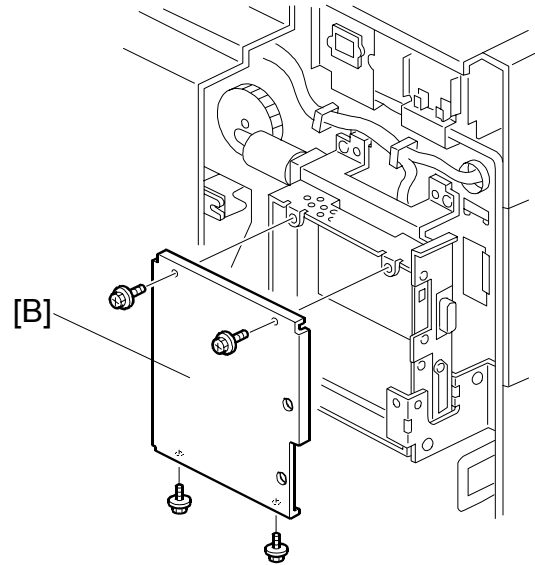
**For model #C249**

[A]: Rear cover



C624R000.WMF

[B]: Controller cover (⚙ x 4)



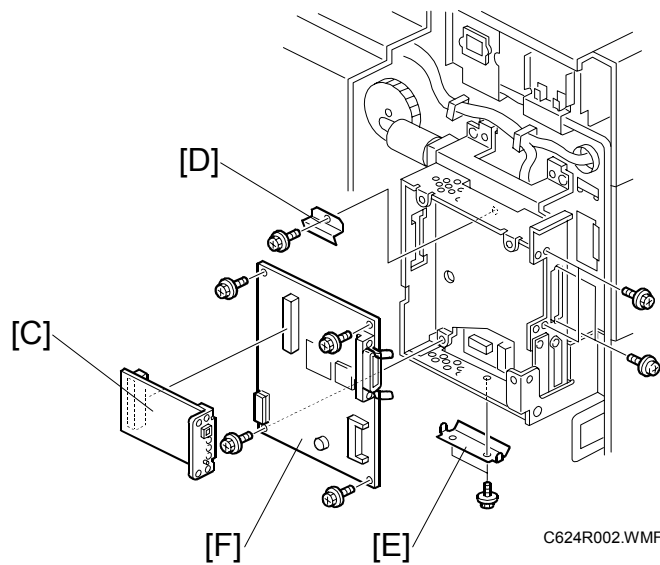
C624R001.WMF

[C]: NIB (⚙ x 2)

[D]: Upper ground plate (⚙ x 1)

[E]: Lower ground plate (⚙ x 2)

[F]: Controller board (⚙ x 6)

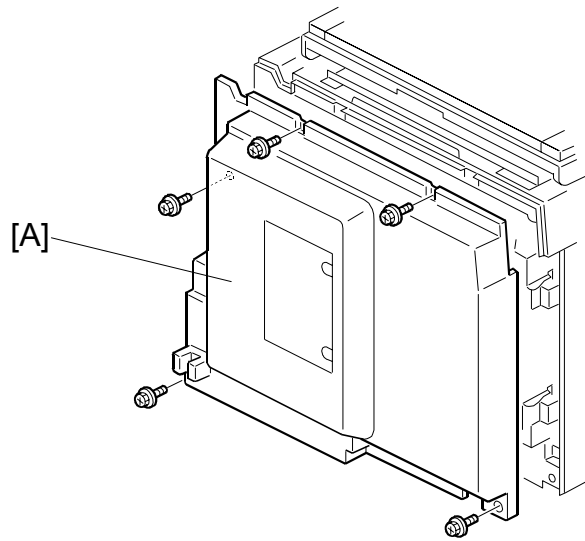


C624R002.WMF

- Remove the optional components and the NVRAM from the controller. Then install them on the new controller.
- Print the configuration page ([User Tools] – [6 Online Paramet's] – [3 List/Test Print] – [System Print]). Make sure that all the controller settings are restored.

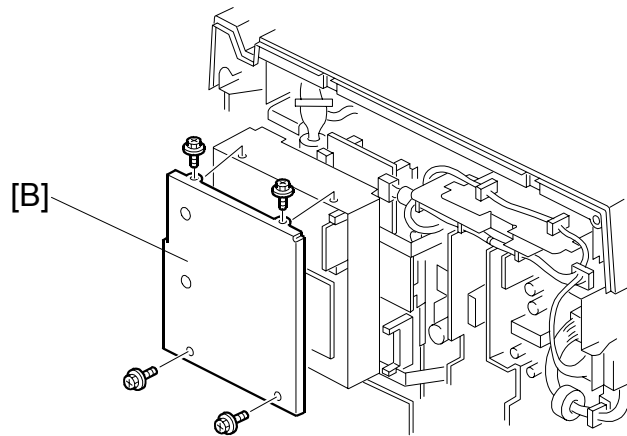
**For models #C239/C244**

[A]: Rear cover



C624R502.WMF

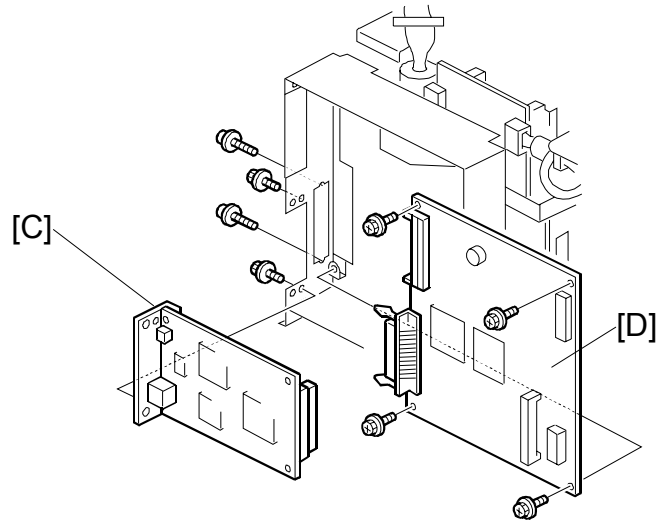
[B]: Controller cover (⌘ x 4)



C624R503.WMF

[C]: NIB (⚙️ x 2)

[D]: Controller board (⚙️ x 6)



C624R005.WMF

- Remove the optional components and the NVRAM from the controller. Then install them on the new controller.
- Print the configuration page ([User Tools] – [7 Set O/L Paramet's] – [3 List/Test Print] – [System Print]). Make sure that all the controller settings are restored.

## 2.2 NIB

### CAUTION

Before removing any of the controller components, do the following:

1. If the 'data-in' lamp on the operation panel is blinking or lit, wait until a document or report is printed. Then turn off the machine.
2. Turn off the main switch and disconnect the power cord and the cable.

- NOTE:**
- 1) Before replacing the NIB, print the configuration page.  
 [User Tools] – [6 Online Paramet's] – [3 List/Test Print] – [System Print].  
 (For model #C249)  
 [User Tools] – [7 Set O/L Paramet's] – [3 List/Test Print] – [System Print]. (For models #C239/C244)  
 Then, replace the NIB. Then input the network settings using the User Tools, SmartDeviceMonitor for Admin, and Web Status Monitor.
  - 2) If you replace the NIB with a NIB from another machine, access SP9-32 (NIB NVRAM) (For model #C249)/ SP9-2-3 (NIB NVRAM) (For models #C239/C244) to initialize all the data (machine information) in the NIB NVRAM.

1. Print the configuration page using  
 [User Tools] – [6 Online Paramet's] – [3 List/Test Print] – [System Print].  
 (For model #C249)  
 [User Tools] – [7 Set O/L Paramet's] – [3 List/Test Print] – [System Print].  
 (For models #C239/C244)
2. Remove the controller cover (☛ 2.1).
3. Replace the NIB (🔧 x 2).
4. Turn on the machine and input the network settings using the utilities.
5. Turn off the machine and then turn it back on. Then, print the configuration page.  
 [User Tools] – [6 Online Paramet's] – [3 List/Test Print] – [System Print].  
 (For model #C249)  
 [User Tools] – [7 Set O/L Paramet's] – [3 List/Test Print] – [System Print].  
 (For models #C239/C244)  
 Make sure that all the controller settings are correct.

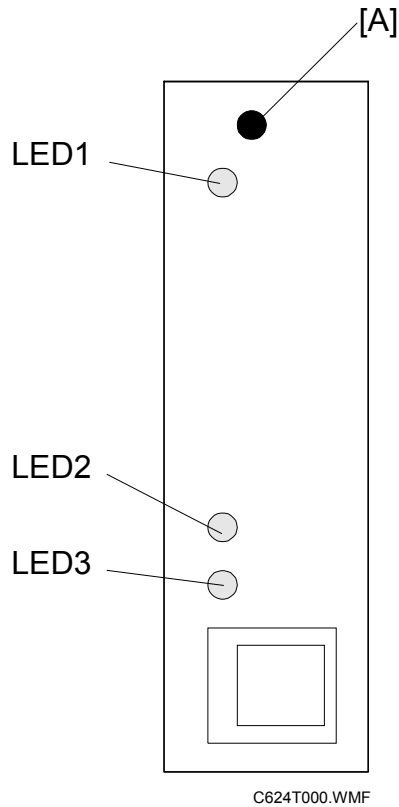
### 3. TROUBLESHOOTING

#### 3.1 ERROR MESSAGE

MESSAGE	DESCRIPTION	REQUIRED ACTION
Controller Communication Error	Abnormal communication between the controller and the engine.	Examine the connectors and cable connections. Replace the controller board, cable, Video I/F Board, and/or MPU of the engine.
Controller Error	Faulty ROM	Replace the controller if this error is frequent.
NIC Error	Abnormal NIB	Turn off the machine and turn it back on. Replace the NIB if this error occurs frequently.
NIB Error		
NVRAM Error	An error has occurred in the Memory Unit.	Replace the controller if this error occurs frequently.
Parallel Interface Error	The parallel interface is abnormal.	Replace the controller if this error occurs frequently.
CENTRO Error	The parallel interface is abnormal. (After a loop-back test)	Replace the controller if this error occurs frequently.
SDRAM Error	There is an error in the on-board SDRAM.	Replace the controller if this error occurs frequently.
ASIC Error	The controller ASIC is abnormal.	Replace the controller.
Flash ROM Error	The flash ROM is abnormal.	Replace the controller if this error occurs frequently.
Writing failed	The firmware on the IC card is damaged.	Reprogram the IC card and try again.
Initialization failed	NIB self test failed.	Turn off the machine and turn it back on. Replace the NIB if this error occurs frequently.
Download mode is disabled	The NIB did not shift into download mode within the specified time.	Replace the NIB if this error occurs frequently.

Trouble-shooting

### 3.2 NIB LED INDICATIONS



C624T000.WMF

LED	DESCRIPTION	ON	OFF
LED1	Operating status	Ready	Not ready
LED2	Topology	100BaseTX	10BaseT
LED3	Link status	Link success	Link failure

**NOTE:** Push switch [A] on the NIB for 2 seconds/ 5 seconds and the machine will make the status sheet/ system log sheet.



## 4. SERVICE TABLES

### 4.1 PRECAUTION

Do not turn off the machine, or switch the controller off-line, while the data-in LED is blinking or lit. Otherwise, data received on the controller for raster image processing may be lost.

Confirm with the customer before you service the machine to avoid data loss.

### 4.2 SERVICE PROGRAM MODE OVERVIEW

#### 4.2.1 HOW TO ENTER THE SP MODE

Entering and exiting SP mode is the same as for the digital duplicator. Use the following procedure.

**NOTE:** Before using any of the SP modes, disconnect the parallel and Ethernet cables.

#### *Entering Controller SP mode*

 → **1** → **0** → **7** →  (Hold for more than 3 seconds.)

Select “9 Printer Controller”. The Printer Controller SP mode main menu appears.

#### 4.2.2 SP MODE TABLE

##### *9 Printer Controller (For model #C249)*

NO.	MENU	DEFAULT	SETTINGS
9-1	HEX Dump Print	Disable	Disable/Enable
9-2	Service Summary 1 Print	–	–
9-3	Service Summary 2 Print	–	–
9-4	Parallel Loop-Back Test	–	–
9-5	Self-diagnostic Mode	–	–
9-30	Config data	–	–
6-31	Controller NVRAM	–	–
9-32	NIB NVRAM	–	–
9-40	Load Program-System	–	–
9-50	Load Program-NIB	–	–

**9 Printer Controller (For models #C239/C244)**

<b>NO.</b>	<b>DISPLAY</b>	<b>NO.</b>	<b>MENU</b>	<b>DEFAULT</b>	<b>SETTINGS</b>
9-1	Test	1	HEX Dump Print	Disable	Disable/Enable
		2	Service Summary 1 Print	–	–
		3	Service Summary 2 Print	–	–
		4	Parallel Loop-Back Test	–	–
		5	Self-diagnostic Mode	–	–
9-2	Clear	1	Config data	–	–
		2	Controller NVRAM	–	–
		3	NIB NVRAM	–	–
9-3	Load Program	1	Load Program-System	–	–
		2	Load Program-NIB	–	–

**SP9-1/ SP9-1-1 (HEX Dump Print)**

This prints Hex Dump data using the controller.

**NOTE:** The Hex Dump Print is not used.

**SP9-2 to -3/ SP9-1-2 to -3 (Service Summary 1 Print, Service Summary 2 Print)**

This prints a summary of all the controller settings.

1. Enter the Printer Controller SP mode, and select “Test Mode”.
2. Select “Service Summary 1 Print” or “Service Summary 2 Print”, then press the # key.

- **Model Number / System Version / Unit Number**

Lists the machine’s Plug&Play name, controller firmware version, and the controller part number.

- **Program List**

Lists the firmware module version.

- **Bit Switch**

Lists the current bit switch settings. Designer use only and should not be touched.

- **Counter**

Lists all the counters in the controller.

**NOTE:** Some counters listed in the report, such as the “Duplex Printed Page Count” are not actually used.

- **Exception Information**

Lists CPU exception error information. Designer use only and should not be touched.

- **System Logging / System Logging 2**

Lists internal log data. Designer use only and should not be touched.

**SP9-4/ SP9-1-4 (Parallel Loop-Back Test)**

This tests the standard IEEE 1284 parallel interface using a loop-back connector. The loop-back connector (P/#: G0219350) is required for this test.

**NOTE:** Do not use the loop-back connector with P/#: G0109350. This loop-back connector causes a timeout error.

1. Turn off the machine and attach the loop-back connector to the Centronics parallel interface.
2. Turn on the machine.
3. Enter the Printer Controller SP mode, and select "Test Mode".
4. Select "Parallel Loop-Back Test", then press the # key.
5. Check the error message. (☛ 3.1)

**SP9-5/ SP9-1-5 (Self-diagnostic Mode)**

The controller tests the following devices. If an error is detected, an error code appears on the operation panel. (☛ 3.1)

- Resident SDRAM
- ASIC
- NVRAM
- Flash ROM
- NIB

**⚠ CAUTION**

**Do not turn off the machine while this test is running.**

**SP9-30/ SP9-2-1 (Config data)**

This initializes the following settings in the controller NVRAM.

- Controller diagnostics error log
- The network parameter settings in the User Tools except for "5. IP Address", "6. Ethernet Speed", and "7. Network".

**SP9-31/ SP9-2-2 (Controller NVRAM )**

This initializes all the data in the controller NVRAM, but does not initialize the NIB settings.

***SP9-32/ SP9-2-3 (NIB NVRAM )***

This initializes all the data (Information of “Network Setup” in the configuration page) in the NIB NVRAM.

***SP9-40/ SP9-3-1 (Load Program-System)***

This upgrades the system data (firmware) for the controller. (☛ 4.2.3)

***SP9-50/ SP9-3-2 (Load Program-NIB)***

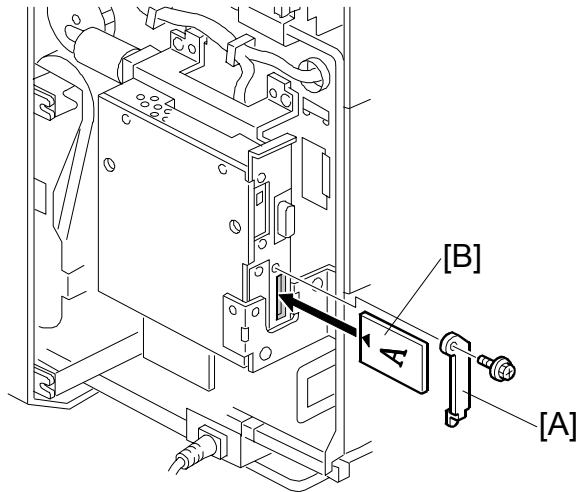
This upgrades the network interface board. (☛ 4.2.3)

### 4.2.3 LOAD PROGRAM (SP9-40 TO -50/ SP9-3)

This procedure is for upgrading the system firmware for the controller and the network interface board.

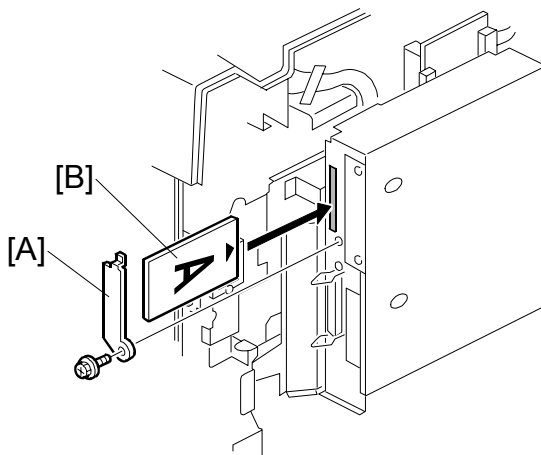
**⚠ CAUTION**  
**Do not turn off the machine while downloading the firmware.**

For model #C249



C624S004.WMF

For models #C239/C244



C624S009.WMF

1. Before downloading new firmware, print the configuration page.  
 [User Tools] – [6 Online Paramet's] – [3 List/Test Print] – [System Print].  
 (For model #C249)

[User Tools] – [7 Set O/L Paramet's] – [3 List/Test Print] – [System Print].  
 (For models #C239/C244)  
 then check the current version.

2. Prepare an IC card that contains the required firmware.
3. Turn off the machine and remove the rear cover.
4. Remove cover [A] (🔧 x 1). Then install the card [B] in the IC card slot on the controller.  
**NOTE:** The “A” side of the IC card must face towards the rear of the machine.
5. Turn on the machine and enter the SP number.
6. Press the # key. The download will start automatically.  
 “Executing” blinks on the display during the download takes about 3 minutes.  
 When the download is finished, the display changes to “Completed”.
7. After the firmware download has finished, turn off the machine, and remove the card. Then, re-install the cover [A] and rear cover.
8. Turn on the machine, and print the configuration page  
 [User Tools] – [6 Online Paramet's] – [3 List/Test Print] – [System Print].  
 (For model #C249)  
 [User Tools] – [7 Set O/L Paramet's] – [3 List/Test Print] – [System Print].  
 (For models #C239/C244)  
 to confirm that the new firmware version has been installed.

## 4.2.4 ERROR RECOVERY

### *Controller*

If the controller does not start up after a failed firmware download, use the following procedure. This procedure will force the controller to boot from the IC card.

1. Prepare an IC card with the required controller firmware version on it.
2. Turn off the machine and remove the rear cover and controller cover (🔧 x 4).
3. Change the DIP-SW-1 setting to “ON”.
4. Install the card in the IC slot on the controller.  
**NOTE:** The “A” side of the IC card must face towards the rear of the machine.
5. Turn on the machine.
6. Wait until the LED's between the IC card slot and the parallel interface are both lit (this may take 1 to 2 minutes).
7. Turn off the machine and remove the card. Then reset DIP-SW-1 to “OFF”.  
 Then, attach the controller cover.  
**NOTE:** The default settings for the DIP switches are all “OFF”.
8. Turn on the machine, and print the configuration page.

***NIB***

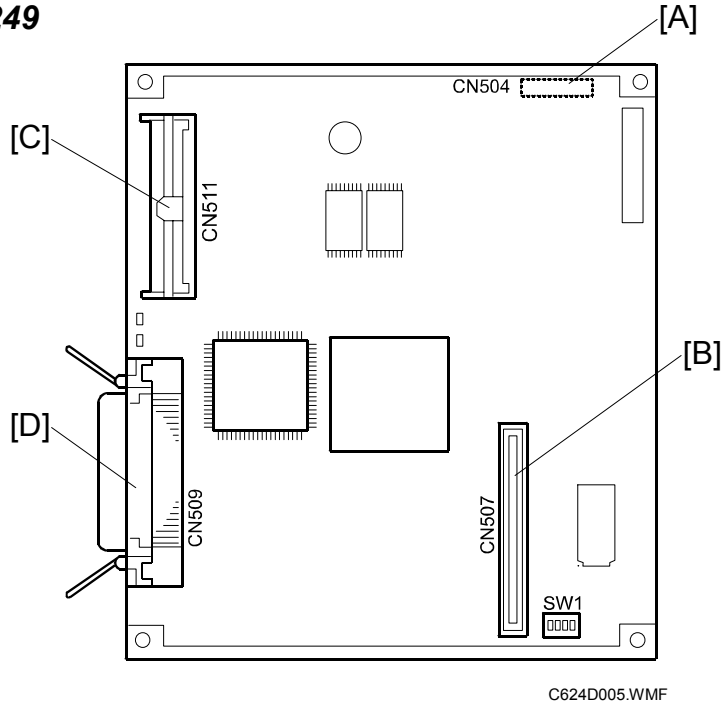
If a download attempt failed, try downloading the new firmware again.



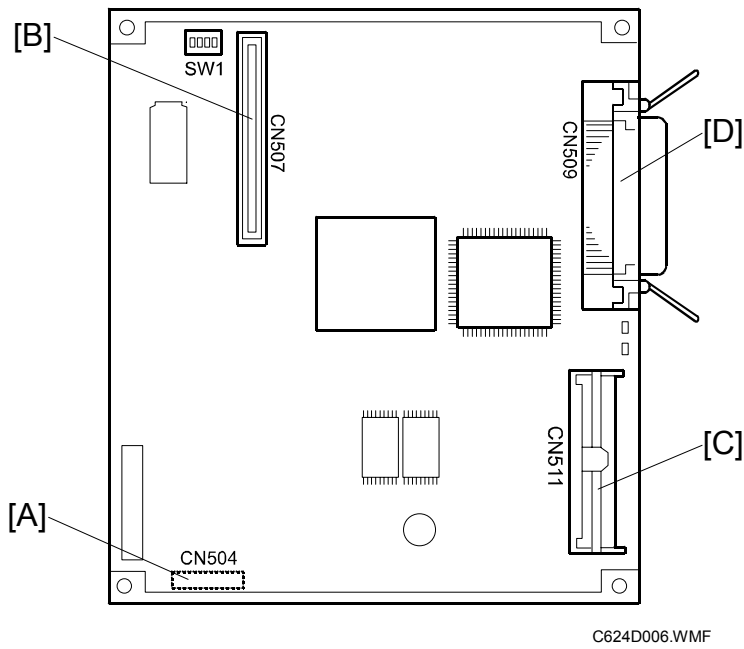
## 5. DETAILED SECTION DESCRIPTIONS

### 5.1 OVERVIEW

*For model #C249*



*For models #C239/C244*



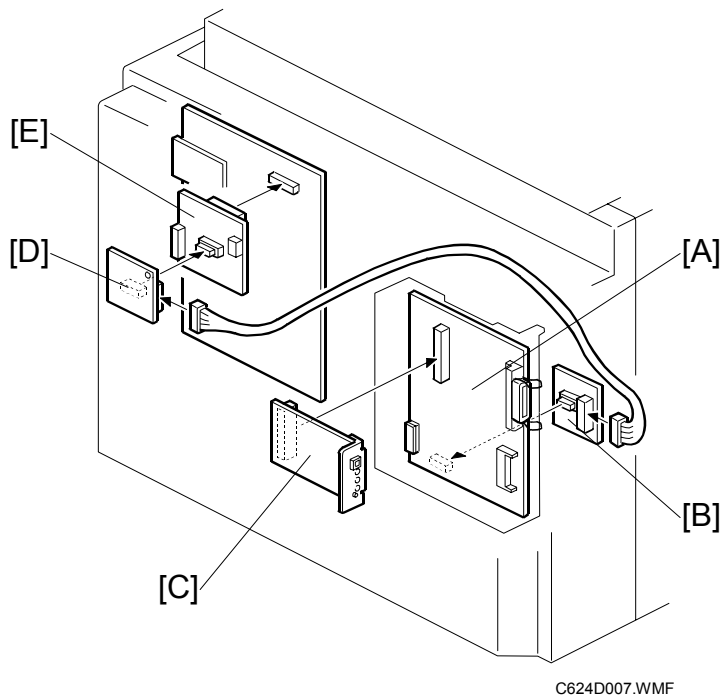
Detailed  
Descriptions

The controller board contains a CPU (QED RM5261) and an ASIC. The ASIC controls the main memory (SDRAM), ROM interface, IEEE1284 parallel interface, optional bus interface for the NIB, and the IC card interface for upgrading firmware. The IC card interface allows firmware for the controller and NIB to be upgraded.

REF.	CONNECTOR			DESCRIPTION
	NAME	NO.	CONFIGURATION	
A	Engine Interface	CN504	Halfpitch 30 pin	To video I/F
B	OPTBUS I/F	CN507	Halfpitch 80 pin	For connecting the NIB
C	IC-Card I/F	CN511	JEIDA v4.0 68pin	For connecting the IC card for firmware upgrades
D	IEEE1284 I/F	CN509	IEEE1284 parallel interface	To the host computer

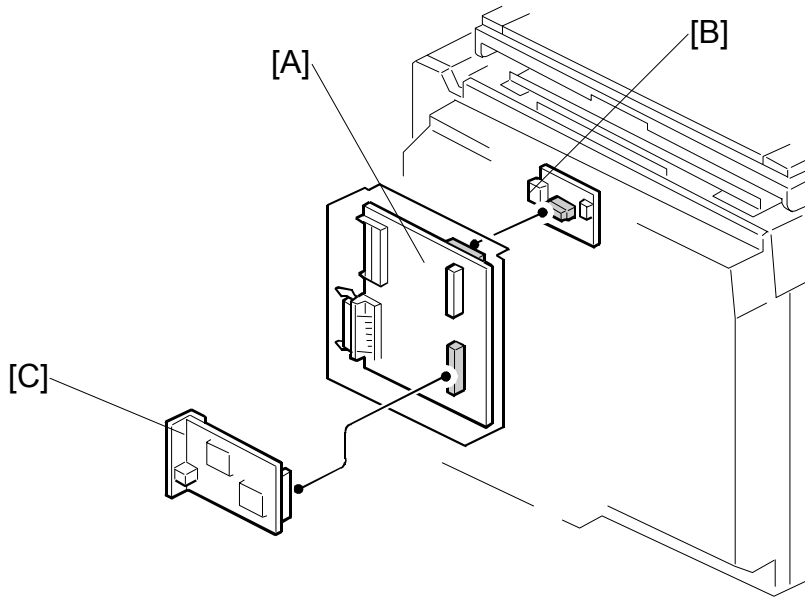
## 5.2 MACHINE LAYOUT

*For model #C249*



REF.	COMPONENT
A	Printer Controller Board
B	I/F Board - controller side
C	Network Interface Board
D	I/F Board - MPU side
E	Video Interface Board

**For models #C239/C244**



C624D004.WMF

REF.	COMPONENT
A	Printer Controller Board
B	Video Interface Board
C	Network Interface Board

Detailed  
Descriptions

# SPECIFICATIONS

## 1. GENERAL SPECIFICATIONS

CONTROLLER TYPE	EMBEDDED
Connectable Machines	C239, C244, C249 Models
Printer Languages	RPL (Raster Printer Language)
Print Resolution	RPL (Raster Printer Language) – 400/600 dpi
Memory (SDRAM)	32 MB
Resident Fonts	None
Host Interfaces	IEEE1284/ECP parallel interface Ethernet 10BaseT/100BaseTX network interface
Other Interfaces	IC Card interface (for upgrading firmware)

## 2. SOFTWARE ACCESSORIES

The printer drivers and utility software are provided on one CD-ROM.

### 2.1 PRINTER DRIVERS

PRINTER LANGUAGE	WINDOWS 95/98/ME	WINDOWS NT4.0	WINDOWS 2000	WINDOWS XP
RPL	Yes	Yes	Yes	Yes

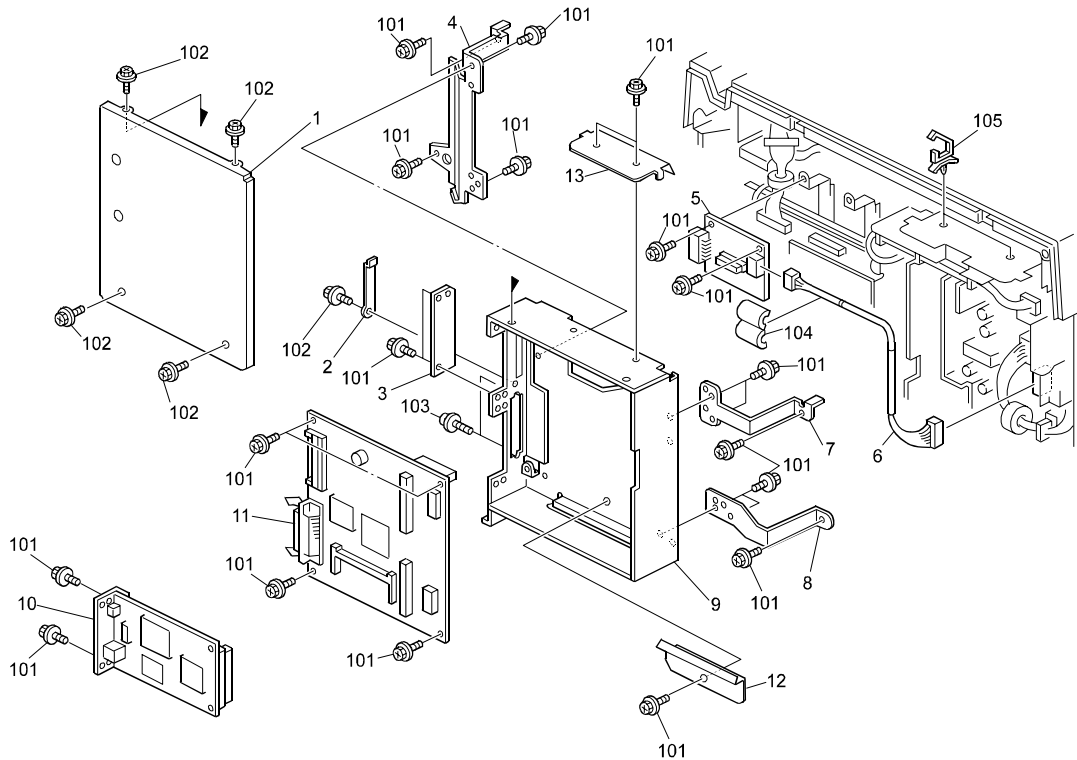
**NOTE:** The printer drivers for windows NT 4.0 are only for the Intel x86 platform. There is no Windows NT 4.0 printer driver for the PowerPC, Alpha, or MIPS platforms.

### 2.2 UTILITY SOFTWARE

SOFTWARE	DESCRIPTION
SmartDeviceMonitor for Admin (Win 95/98/ME, NT4, 2000, XP, Server 2003)	A printer management utility for network administrators. NIB setup utilities are also available.
SmartDeviceMonitor for Client (Win 95/98/ME, NT4, 2000, XP, Server 2003)	A printer management utility for client users. Peer-to-peer printing utility and parallel/recovery printing functions are included.

# PARTS CATALOG AND LIST

## FOR MODELS #C239/C244

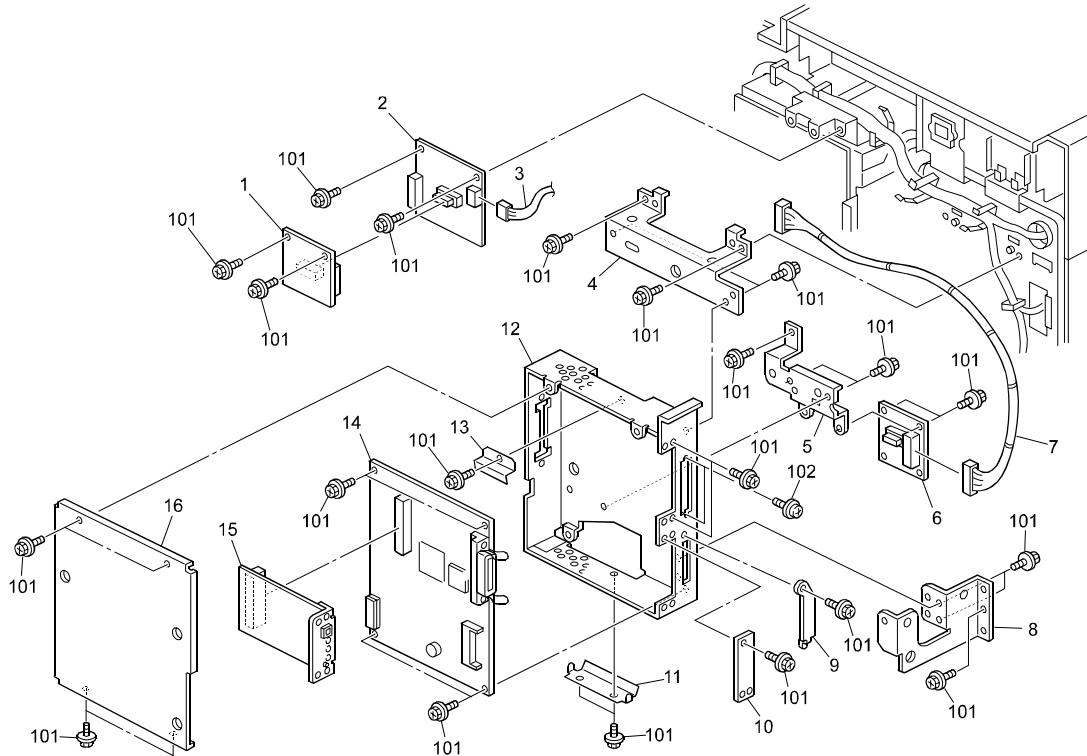


C624C502.WMF

Index No.	Part No.	Description	Q'ty Per Assembly
1	C613 5645	Shading Plate	1
2	G038 5826	IC Card Cover	1
3	G038 5813	Connector Cover	1
4	C607 5651	Left Stand	1
5	C607 5150	Video I/F Board	1
6	C607 5201	Controller Power Cable	1
7	C607 5652	Upper Right Stand	1
8	C607 5653	Lower Right Stand	1
9	C607 5631	Controller Box	1
10	G678 5856	PCB C4000-R Assy	1
11	C624 5110	Controller Board	1
12	C607 5672	Ground Plate – 2	1
13	C607 5671	Ground Plate – 1	1
101	0451 3006B	Tapping Screw – M3x6	
102	0451 3006H	Tapping Screw – 3x6	
103	0951 3010Z	Philips Screw With Flat Washer – M3	
104	1607 1139	Ferrite Core	
105	1105 0310	Wire Clamp	
	C624 8608	Operating Instructions – EU	
	C624 8607	Operating Instructions – NA	
	C624 6038	Driver CD-ROM – EU	
	C624 6042	Driver CD-ROM – NA	

Parts  
Catalog  
& List

**FOR MODEL #C249**



C624C501.WMF

Index No.	Part No.	Description	Q'ty Per Assembly
1	C624 5120	I/F Board – MPU side	1
2	C607 5150	Video I/F Board	1
3	C624 5202	DC power Supply Harness	1
4	C624 1382	Upper Foot	1
5	C624 1381	Left Foot	1
6	C624 5130	I/F Board – Controller Side	1
7	C624 5203	Data Harness	1
8	C624 1383	Right Foot	1
9	G038 5826	IC Card Cover	1
10	G038 5813	Connector Cover	1
11	C607 5671	Ground Plate – 1	1
12	C607 5631	Controller Box	1
13	C607 5672	Ground Plate – 2	1
14	C624 5110	Controller Board	1
15	G678 5856	PCB C4000-R Assy	1
16	C613 5645	Shading Plate	1
101	0451 3006B	Tapping Screw – M3x6	
102	0951 3010Z	Philips Screw With Flat Washer – M3	
	C624 8608	Operating Instructions – EU	
	C624 8607	Operating Instructions – NA	
	C624 6038	Driver CD-ROM – EU	
	C624 6042	Driver CD-ROM – NA	